

Henley & Studley Community Forum Notes
15th December 2011
Wootton Wawen Village Hall

A total of 33 people attended

The chair, Cllr Justin Kerridge welcomed everyone to the meeting and thanked Carsina Goodman for help with refreshments. **Market Place representatives on keeping warm and well this winter and prescription books.**

Citizen Advice Bureau update- Spencer Colquitt

- The service continues to be very busy, having seen a total of 150 people in Studley. 8 people seen last week and continue to carry out home visits for those unable to get into office. The concerns are often multi agency issues.
- Continuing referrals to specialists including Housing and Debt.
- Studley Outreach is funded for one year and runs out in February 2012, however an extension until end of March 2012 has been secured. Funding has been requested for next year but if this is not granted then will be looking to recruit volunteers and will hope to maintain the service with helplines etc.

Local Policing update

Presentation by PC Simon Bennett including an update on the three priorities agreed at the last Community Forum which were:

- **Speeding in Warwick Road, Henley in Arden** – 8 speed checks carried out with 49 speeding offences caught, the maximum speed recorded was 43 mph.
- **Anti-social behaviour in Studley** – there is a decrease in anti-social behaviour in Studley. 25 patrols were carried out with hot spots being identified. There is a general decrease in anti-social behaviour all over the District.
- **Burglary patrols in Studley** – 12 patrols carried out. A general reduction in crime overall. No incidents were reported on Halloween.

Since the Police Station has closed in Henley, there has been no difference in police coverage. Further information and a copy of the presentation is available on the website :-

www.safer-neighbourhoods.co.uk/an

Issues put forward and to be voted on for the next Forum meeting:

- Speeding in Alcester Road, Wootton Wawen
- Speeding in Tanworth Village including Doctors Hill
- Speeding in Pool Head Lane, Tanworth
- Seasonal burglary patrols, Earlswood, Henley and surrounding areas.
- Speeding in Sambourne – Middletown Lane

Police Authority – Bob Malloy

A copy of the presentation is available to view on our website.

There is a new contact number for non-emergencies – 101. Calls from landlines and mobile networks cost 15 pence per call, no matter what time of day or how long your call, 24 hours per day. If you are deaf, hard of hearing or speech impaired you can Typetalk 18001 101.

There should be no difference in the response time even after 10.00pm. The target time to answer a 999 phone call is 15 seconds although Friday and Saturday evenings may be busy. Genuine emergency direct response is 10 minutes for urban areas and 20 minutes rural areas. Within 1 hour for other. The target time to answer a 101 call is 30 seconds. All calls are recorded and followed up. There is always an Inspector monitoring the Communications Centre. If you are not happy with the service you have received you are encouraged to let the police know. All complaints will be investigated.

Many people have queries about the deployment of officers. Patrol strategy takes into account areas where problems may occur. The new Policing Model has been working quite well. Teething problems with shift patterns but many problems have occurred due to budget cuts. Visits to the Communications Centre can be arranged via Bob Malloy. New Senior staff appointments have been made. Andy Parker is the new Chief Constable. Training is a big expense for the force and a £300,000 per year saving will be achieved by sharing premises with West Mercia.

Priorities for the next Community Forum:

After voting the following priorities were agreed.

- Burglary – Earlswood, Henley and surrounding areas – 24 patrols
- Speeding in Alcester Road, Wootton Waven – 8 speed checks
- Speeding in Sambourne – Middletown Lane – 8 speed checks

Action Plan:-

Cllr Peter Oakley proposed Tanworth, Earlswood, Claverdon and Wootton Waven getting together with Henley in the light of reduced Police resources to help find and fund a designated place for the Police and other organizations to meet as Henley Police Station is now closed. However the new Policing Model in place ensures Police are more mobile. It was felt by the Forum that feedback from Parish Councils should be received to ascertain their ideas. Areas may need to join together and have a coherent vision for the future.

Local Police may be helped by Parishes joining together but not sure how, but Neighbourhood Watch could be the key and should be promoted.

Action:- Cllr Peter Oakley to take forward and report back to Forum Meetings

You said we did:

The You Said We did presentation is on our website

www.warwickshire.gov.uk/communityforums

- Parking issues in Henley. Henley Parish Council is meeting with Yvette Widdowfield and update a report at the next Forum Meeting.
- Meetings with South Warwickshire Safety Partnership since last forum have met on the 17th November 2011, the next meeting will be held on 25th January 2012 and will then be six monthly.

- State of the District Report concerning the phone system. Paul Lancaster has forwarded information to Cllr Wright.
- The Music Festival, Preston Bagot concerning the issue of licences. Preston Bagot has been notified and is happy with the result.

Health Issues:

A presentation was delivered by Emily Smith, Public Health Development Manager which can be viewed on the website. Public Health has moved from NHS to Warwickshire County Council and will hopefully influence what's happening in other departments within the service.

Questions received from the floor :-

- Q. Initiatives concerning early intervention projects, would like to see the Health and Wellbeing Board included
- A. A whole pack of measures for troubled families will be in place. Can cause a problem in Health Service. It was agreed that Policies, Health, Family Intervention and Care will have a role.
- Q. With Public Health joining Warwickshire County Council would they be involved with Air Quality issues in Studley?
- A. Unable to give answer but Emily Smith to liaise with Paul Lancaster and Dave Webb and report back. Existing hot spots are being monitored.
- Q. What is the policy regarding flu injections?
- A. High risk patients are offered flu injections and then non-high risk patients will be offered. Each GP practice is different.
- Q. In Warwickshire there is a need to get people out of hospital as soon as possible but we need a range of services in place before this can happen. Feel that Redditch offer a better service to those who live there.
- A. Within Worcestershire there are a lot of Community Hospitals. The Alexandra Hospital in Redditch rely on these to move people into rather than send them home. Talks with the Alexandra are ongoing to try and bring patients home with help. Where a patient goes on discharge from hospital depends on the care required.
- Q. Question regarding waiting lists – waiting times have been breached, some patients with Non-emergency problems down the list.
- A. Waiting lists/times can be viewed on the website. A 20% cut in budget will put pressure on services. In Warwickshire an ageing population is the biggest problem with a 17% increase in those aged 90 and over and makes up the largest proportion of hospital admissions. Trying to treat more people at home especially the elderly with better Community Care. Those requiring emergency hospital care will continue to receive it. Feedback to Community Forums regarding any health issues is welcomed. A report will be submitted to the Forum in Spring 2012.

Have your say:-

Mappleborough Green Parish Council – 40mph speed sign should be moved as too late to reduce speed when traffic near to school.

A member of the public raised concern about Alderhanger Lane and in particular the lay by. Would like to see it closed permanently due to anti-social behavior, fly tipping which is a problem. Police should enforce some to the criminal activity.

Response from County Cllr Perry:- Alderhanger Lane is owned by Worcestershire County Council. Have tried to get the lay by closed but to no avail. It is an ongoing situation but police do patrol. Action Group in place. Very little that can be done but should be managed.

Date and Venues of Future meetings:

Thursday 22nd March 2012 at Studley Youth Centre.

Thursday 28th June 2012 Tanworth-in –Arden (venue to be confirmed)



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