

Every year hundreds of our residents get ripped off or scammed by rogue builders, while our local legitimate traders go without work. When things go wrong, homeowners are often traumatised and then find that their complaint is often ignored or difficult to deal with.

Prevention is key, so in order to reduce this type of crime, increase consumer confidence and stimulate local business, Warwickshire Trading Standards Service (WTS) are now working in partnership with the "No Rogue Traders Here" (NRTH) approved safe trader scheme.

### **Why this scheme is safer**

No Rogue Traders Here is a privately run approved trader scheme in direct partnership with Warwickshire, Birmingham, Solihull and Wolverhampton Trading Standards Services.

The scheme is a managed network of businesses, rather than just a list.

Each one has been through a detailed vetting process, including intelligence checks from each participating Trading Standards Service;

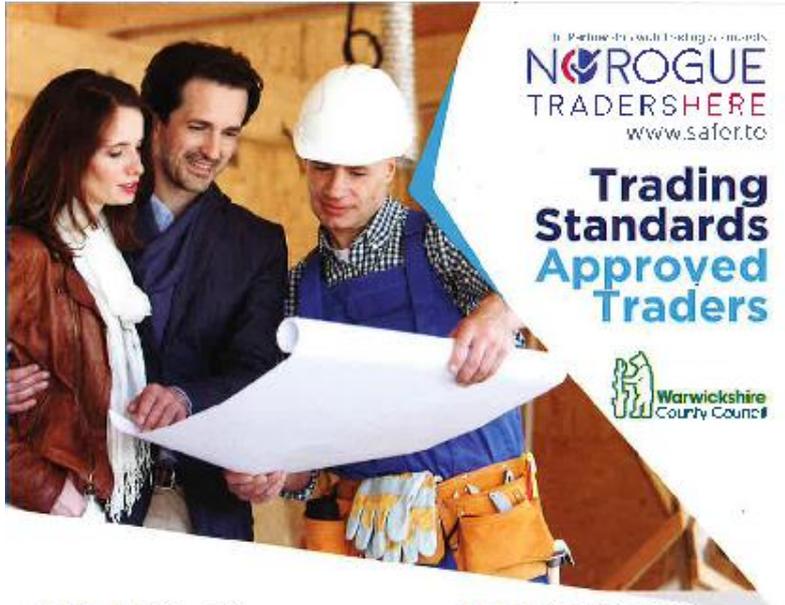
All Warwickshire residents can now simply register either online at <https://www.noroguetradershere.com/> or by Freephone 0800 233 5000 and use the scheme free of charge. They just need to register their basic details, confirm the type of trader and the work they require.

1. The customer will then receive a profile of up to 3 scheme members, (depending on the size of the job), who meet their requirements.
2. The consumer contacts the traders to get quotes and then makes a decision, with no obligation to proceed.
3. A written quote/contract is drawn up by the chosen trader and a start date agreed.
4. NRTH monitor the contract, to make sure the quotes are clear, complete, fair and accurate.
5. When the work is completed, NRTH then contact the consumer to check that they are happy with the result. If there are problems they will intervene to find a solution, sometimes in consultation with a Trading Standards Officer.

### **Registered Traders**

NRTH and Warwickshire Trading Standards try to be very thorough with their selection process and are very careful with choosing whom they allow onto the scheme. If you know of a local business that specialise in home improvements and maintenance, they are welcome to apply, but they must pass all of the many stringent tests, be fully insured and agree to be closely monitored.

(Leaflet artwork available just call NRTH on 0800 233 5000)



In Partnership With Trading Standards  
**NOROGUE**  
**TRADERSHERE**  
[www.safer.to](http://www.safer.to)

## Trading Standards Approved Traders



### What We Do

Do you worry when choosing a trader? No Rogue Traders Here works with Warwickshire Trading Standards to provide consumers with fully vetted and approved traders. Traders are: banked, plus and identity checked; address and insurance verified; quality and price monitored; interviewed and Trading Standards approved.



### How It Works

Just contact us by phone or on our website, tell us what type of service you want and before you know it we'll be back with a recommendation of our best trader. Here continuously monitored by us and approved by Trading Standards.

### Consumer Confidence

With so much to offer, No Rogue Traders Here is the perfect solution for when you need the services of an approved trader, minus all the hassles.

**0800 233 5000**

- Builders • Roofers • Plumbers • Double Glazing • Tree Surgeons
- Central Heating & Boilers • Electricians • Carpenters • Decorators • Kitchens
- Bathrooms • Driveways • Landscapers • Carpet & Upholstery Cleaners

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**NOROGUE**  
**TRADERSHERE**

[www.noroguetradershere.com](http://www.noroguetradershere.com)

Looking for a fully vetted and Trading Standards approved trader?

Phone  
**No Rogue Traders Here**  
 on 0800 233 5000

